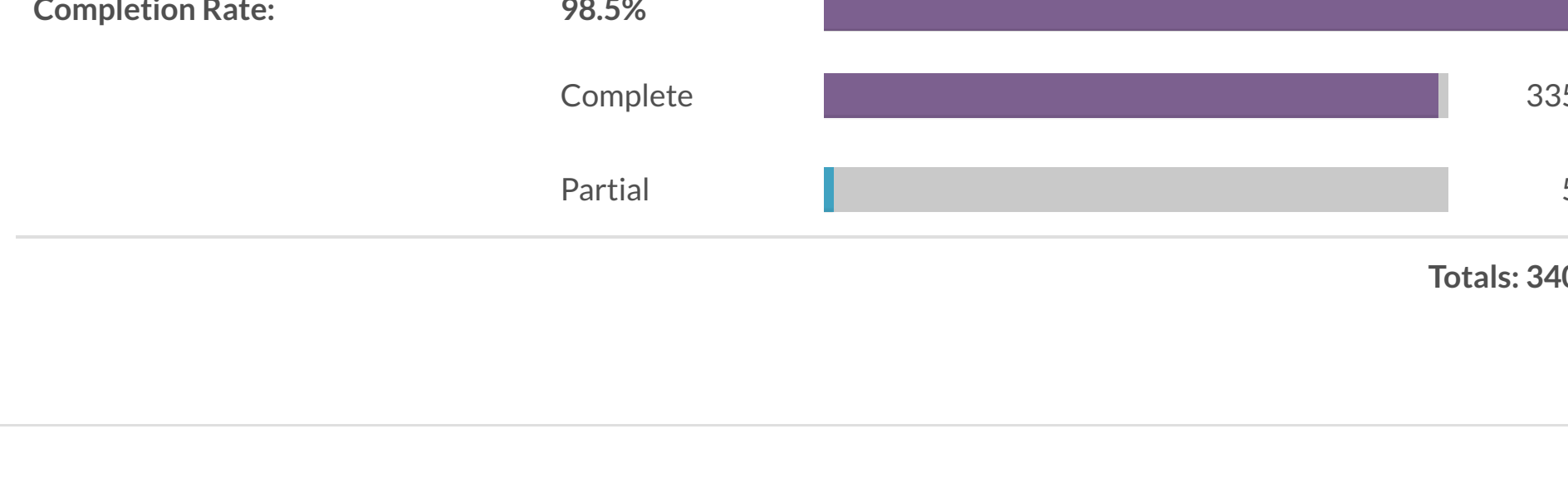


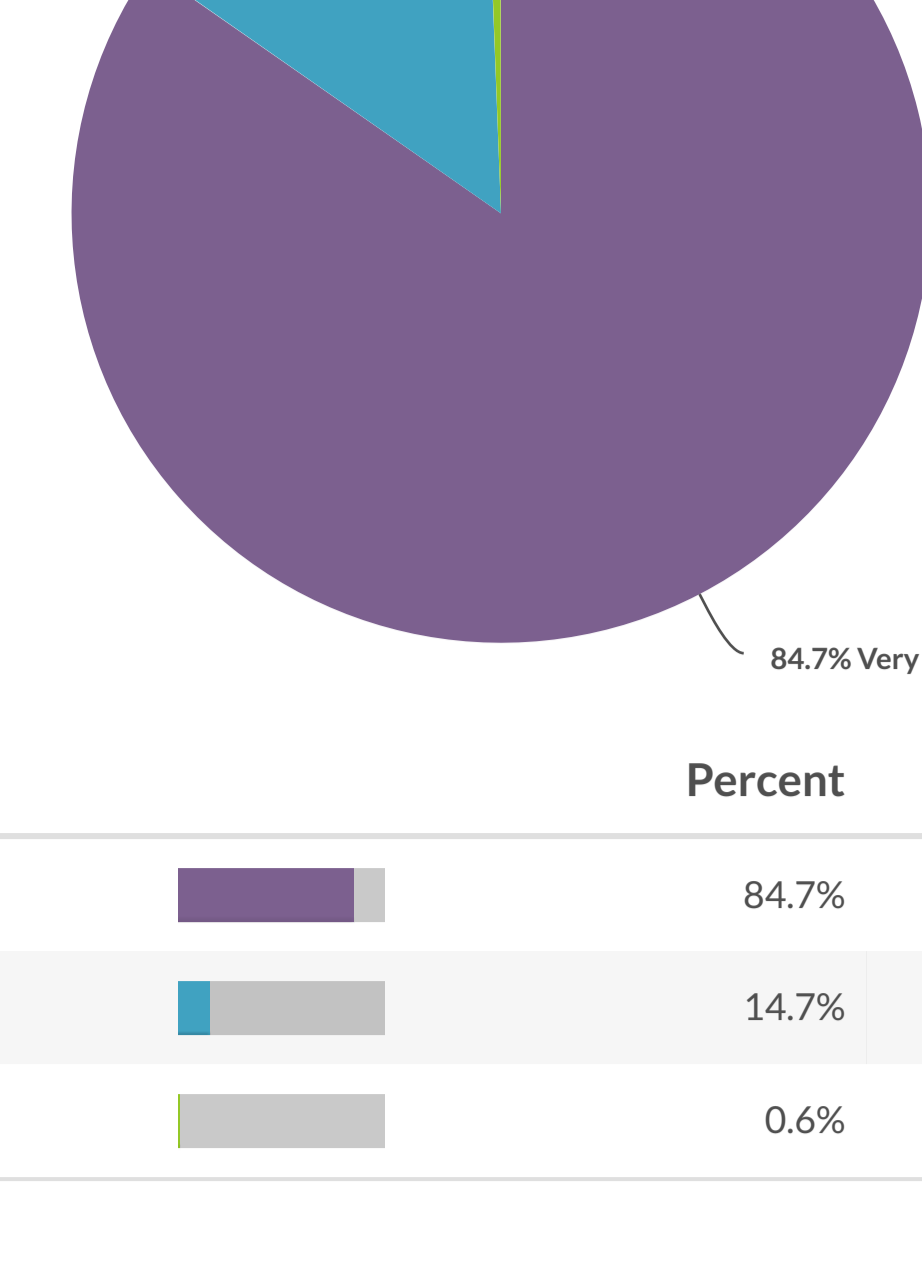
Report for 2019 Satisfaction Survey



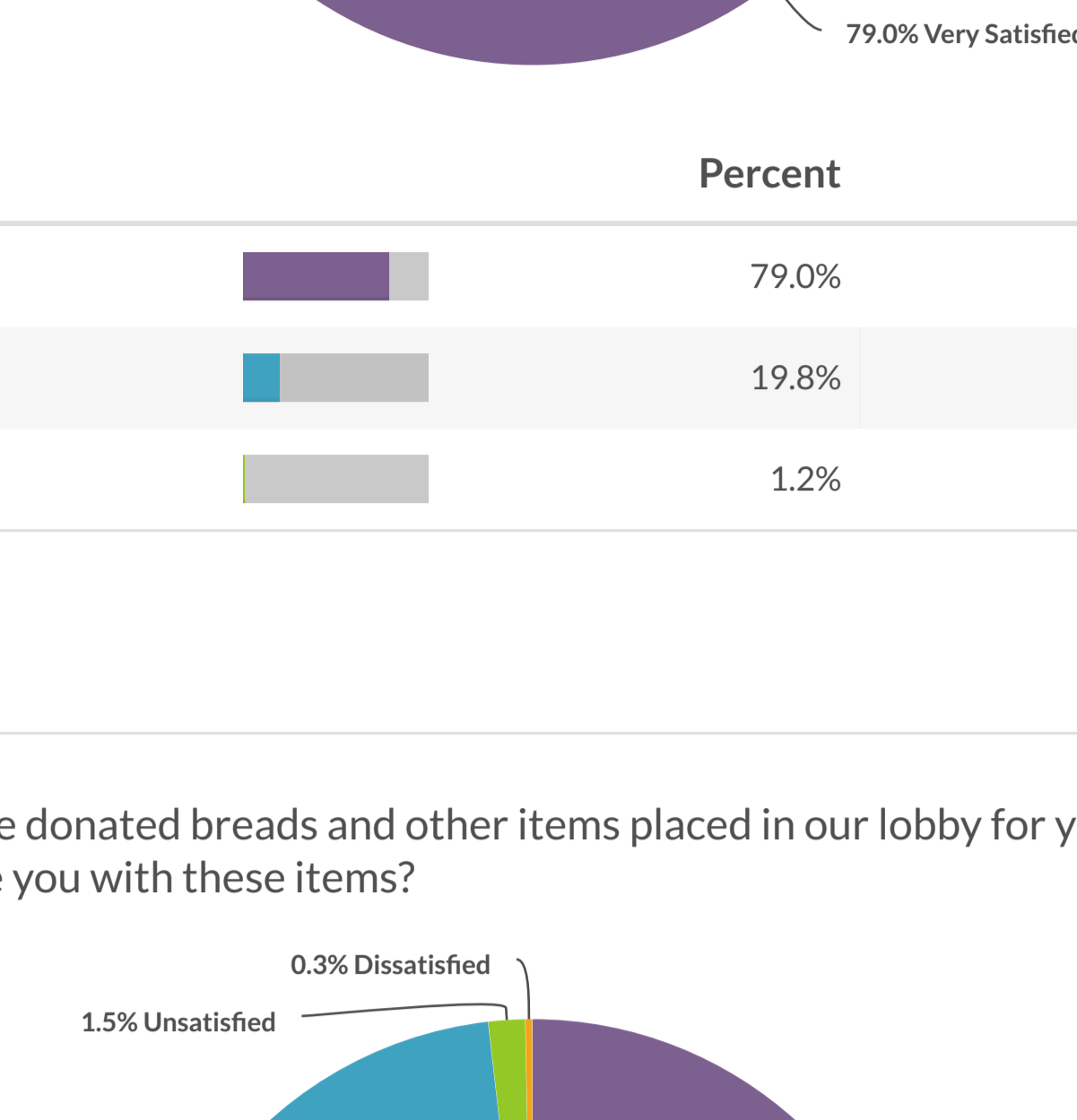
Response Counts



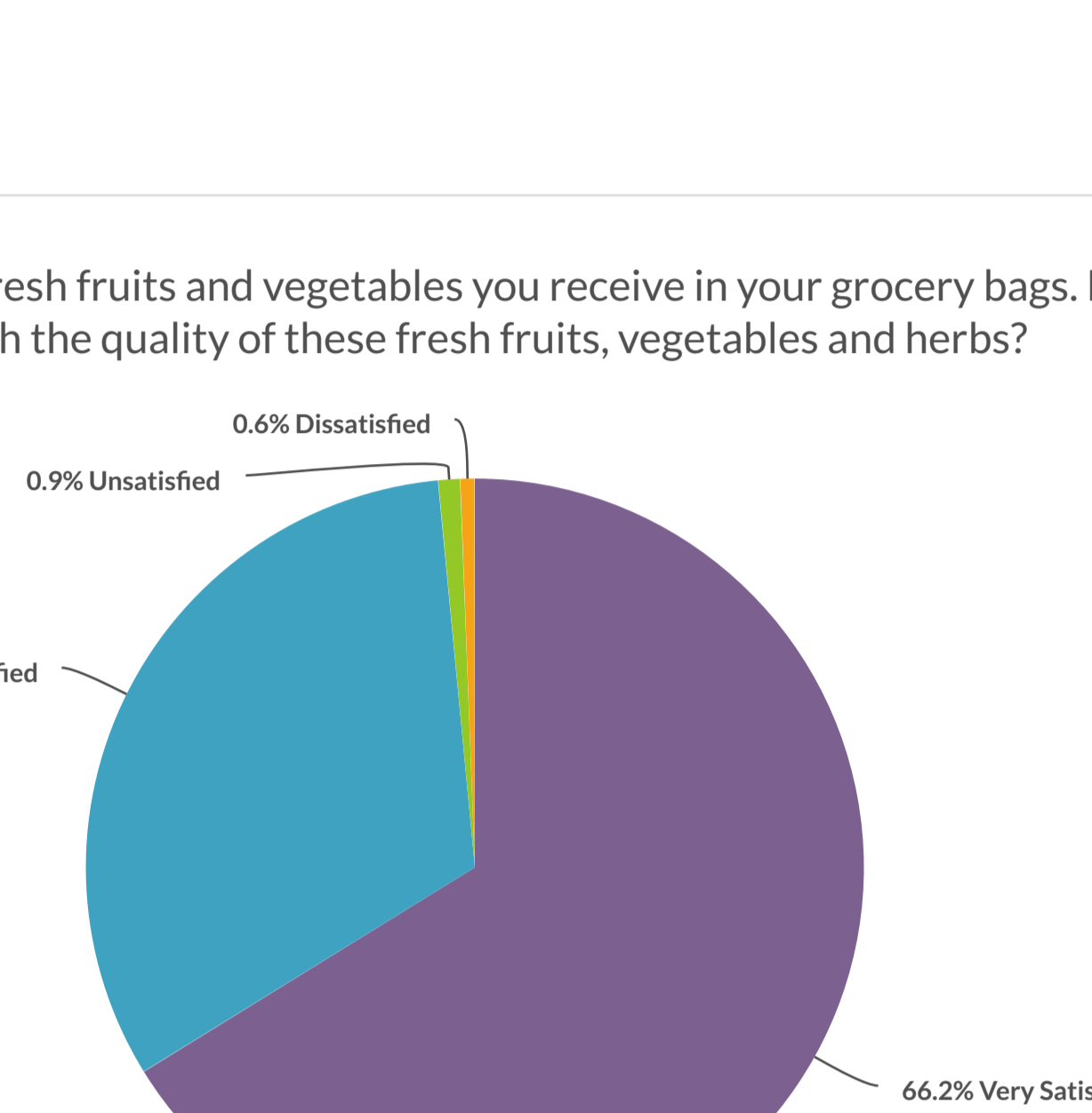
1. Think about the people who have helped you place your food order. How satisfied are you with the level of service they've provided as you order your food?



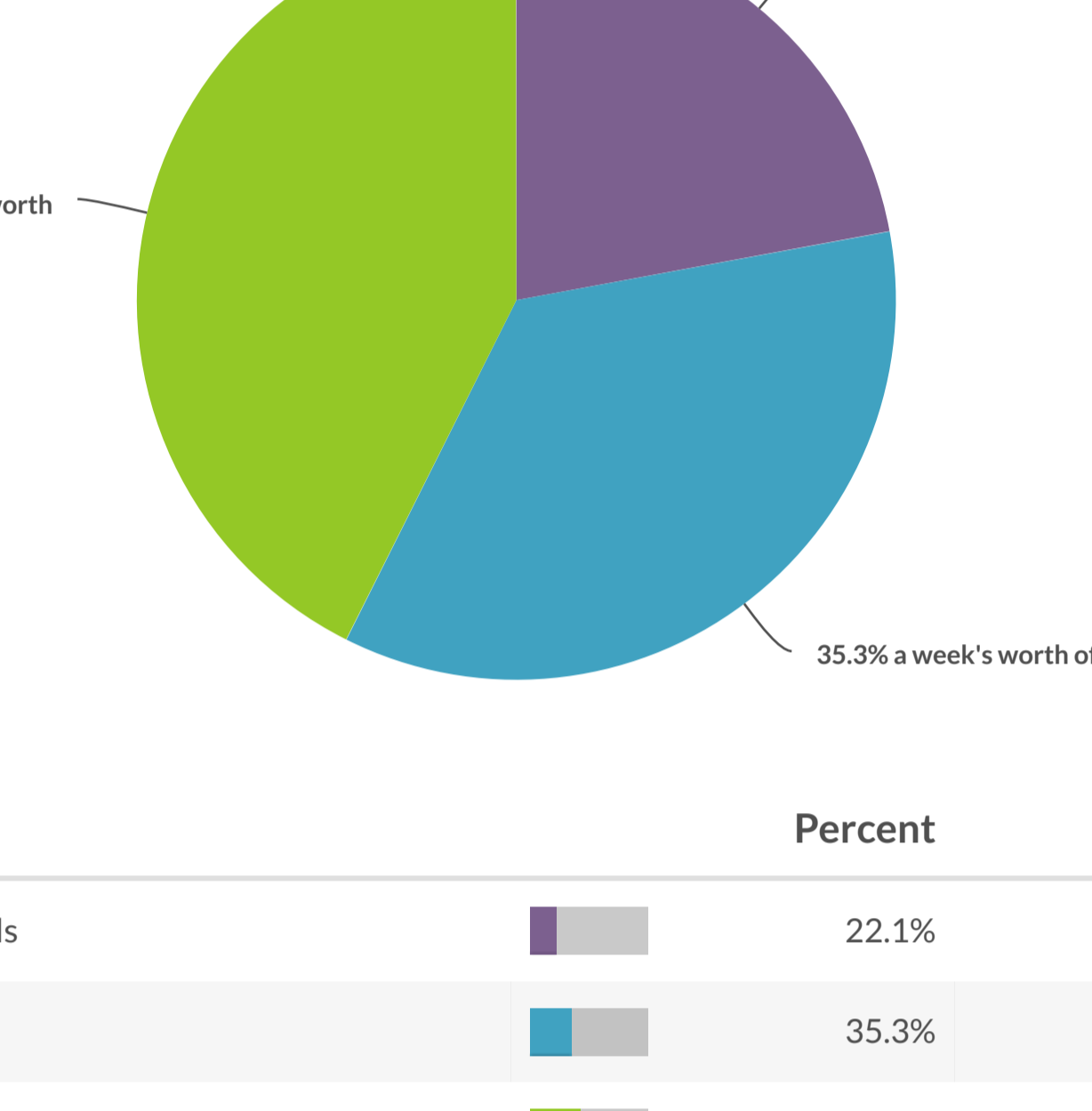
2. Think about the volunteers who help pack your fresh fruits and vegetables. How satisfied are you with the way they've served you as you pick up your food?



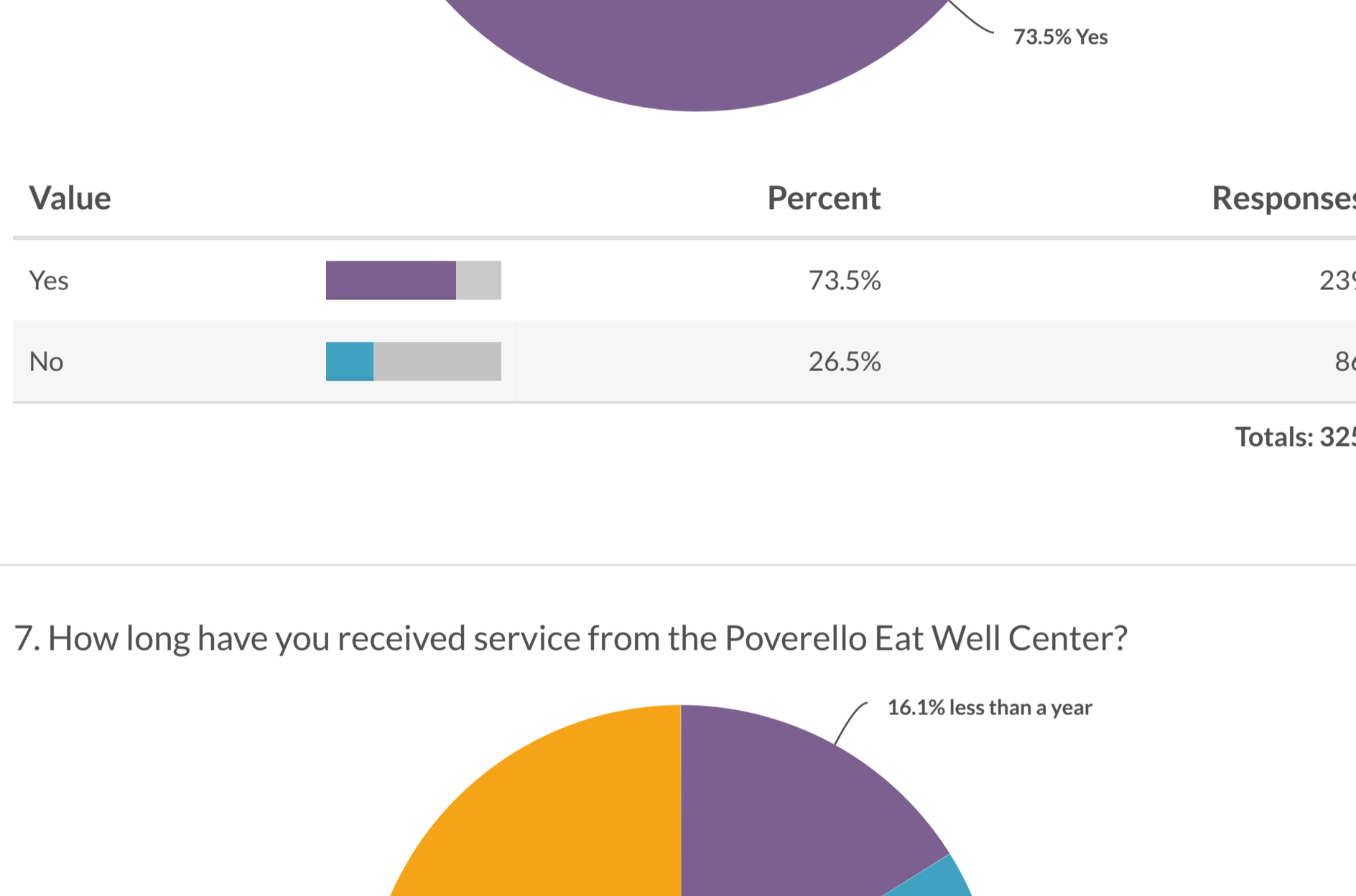
3. Think about the donated breads and other items placed in our lobby for your selection. How satisfied are you with these items?



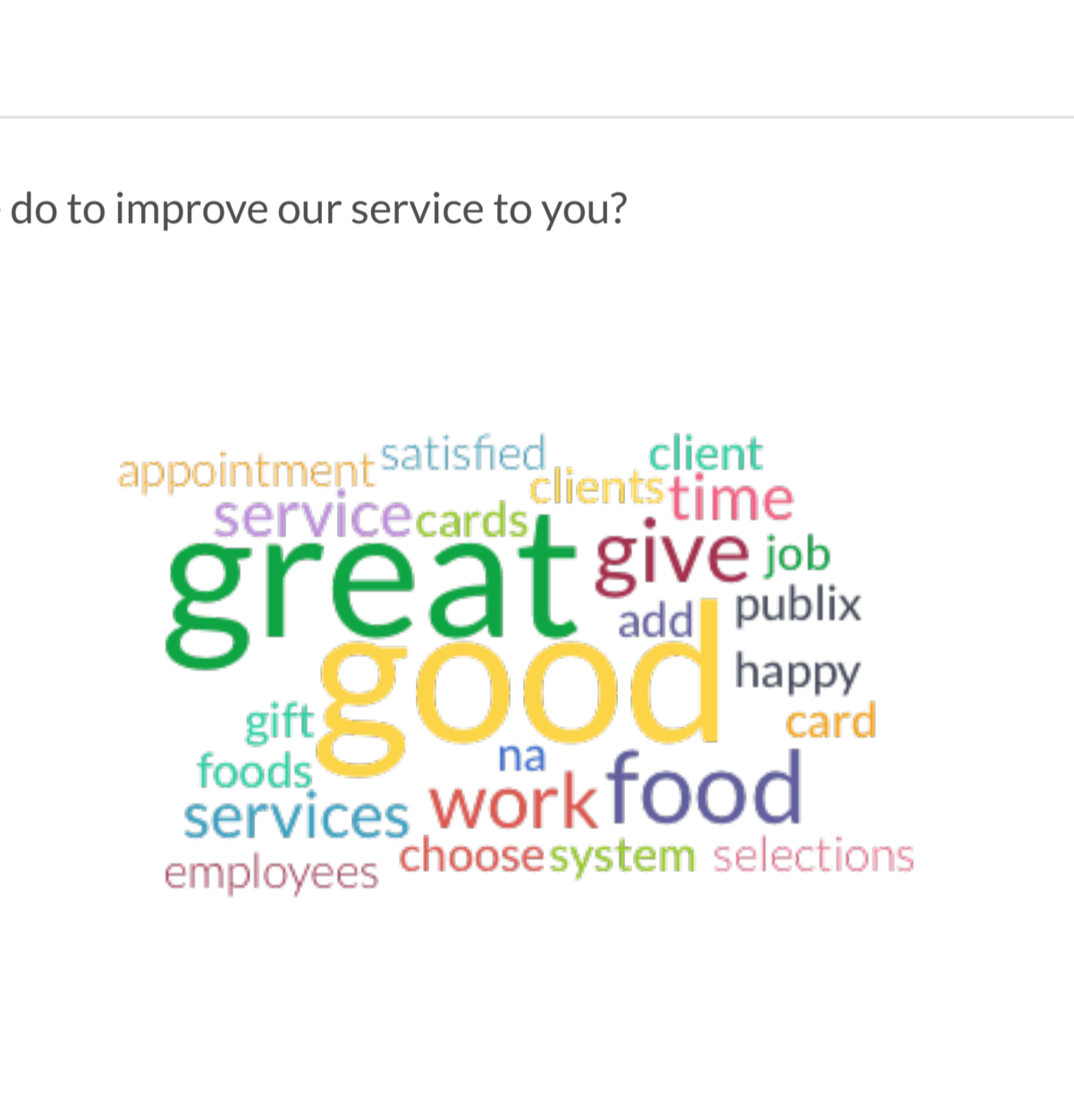
4. Think about the fresh fruits and vegetables in your grocery bags. How satisfied are you with the quality of these fresh fruits, vegetables and herbs?



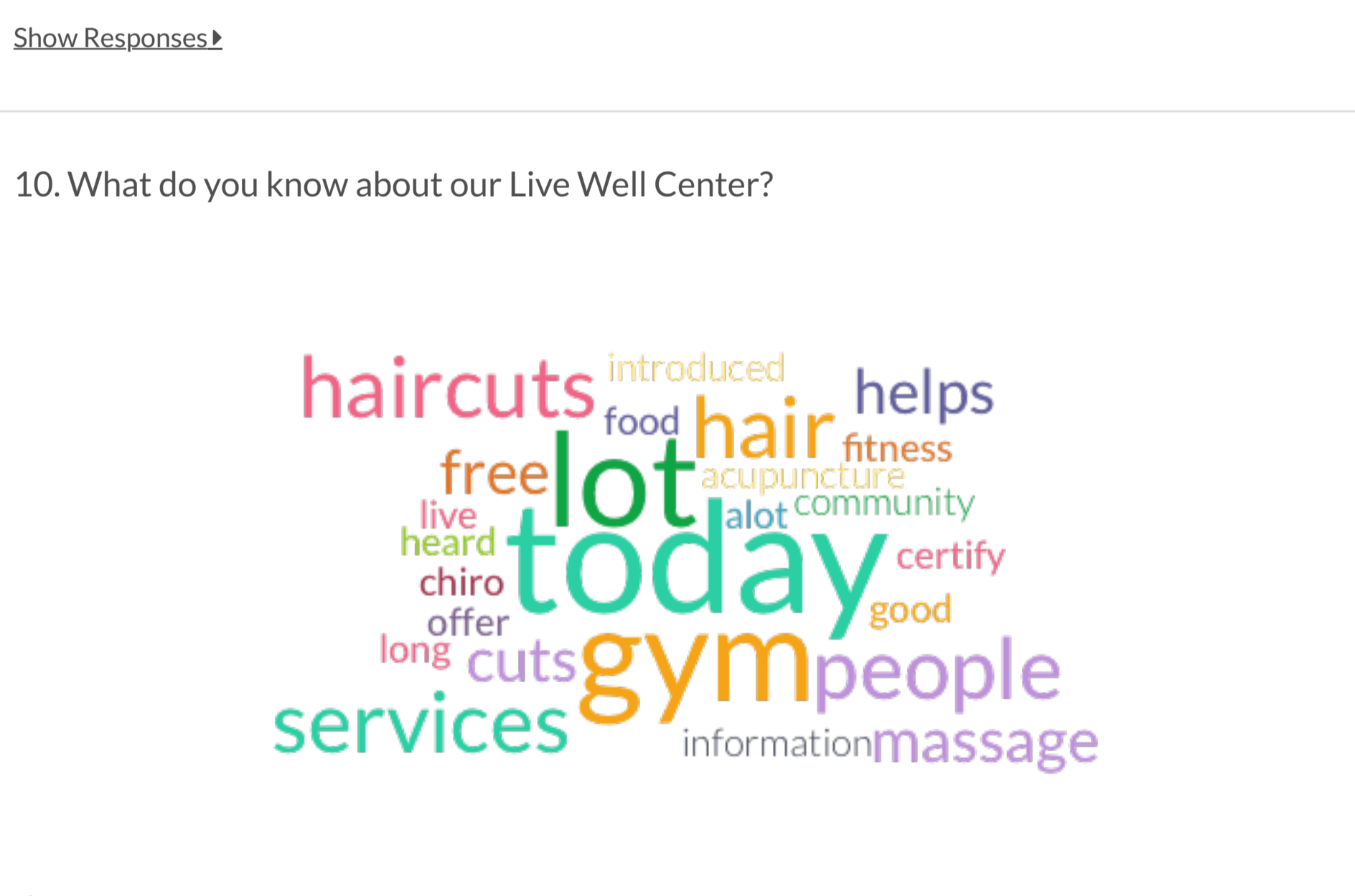
5. Think about your groceries received from the Poverello Eat Well Center. How many meals are you able to prepare from the food you receive?



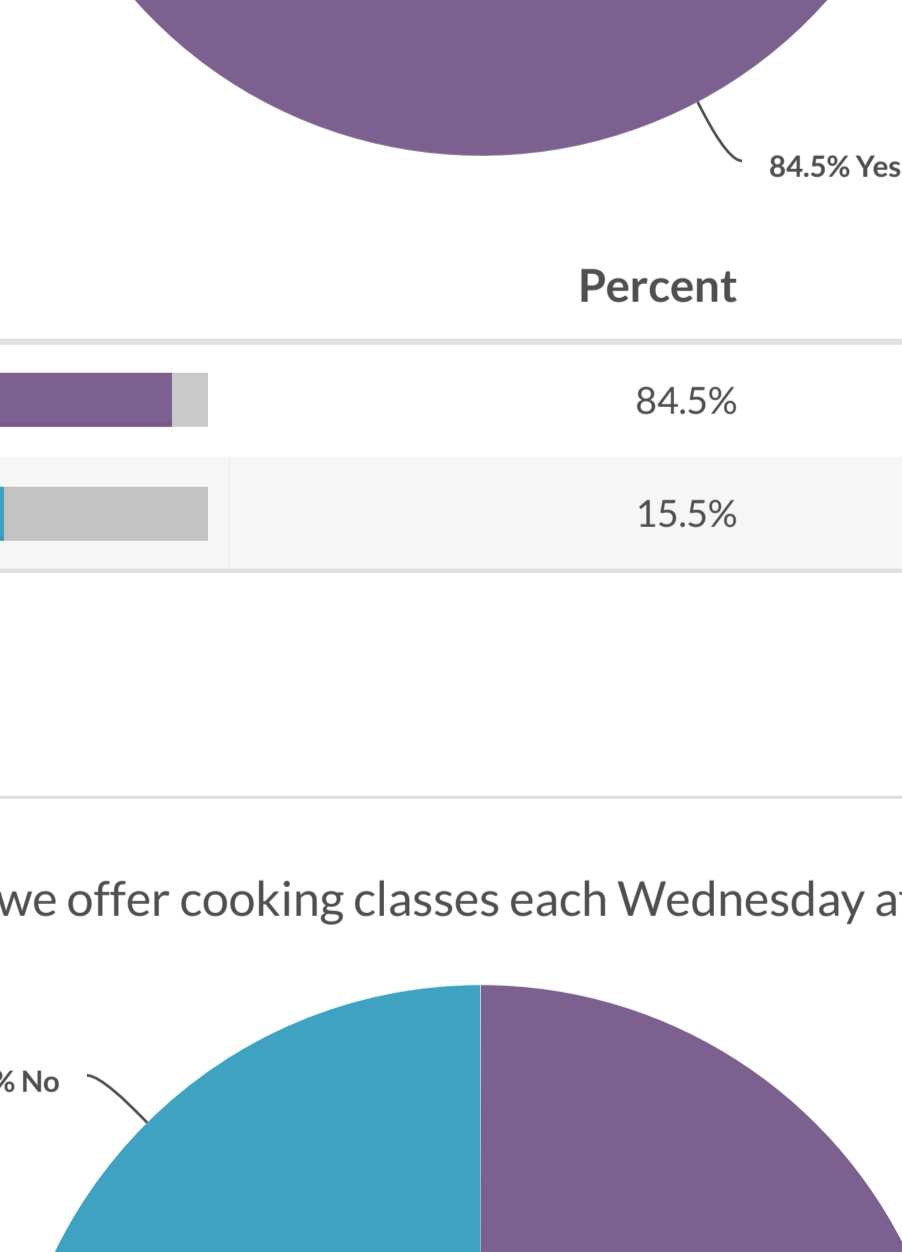
6. As a part of our new Screening, Brief Intervention, Referral and Treatment program, we have begun asking you about food insecurity, depression, risky substance use, and smoking. Have you been asked these questions yet?



7. How long have you received service from the Poverello Eat Well Center?



8. What could we do to improve our service to you?



9. What have you enjoyed most about receiving service from the Poverello Eat Well Center?



10. What do you know about our Live Well Center?



11. Did you know that we offer free consultation with a Registered Dietitian/Licensed Nutritionist?

12. Did you know that we offer cooking classes each Wednesday afternoon?

13. Please tell us what services you need but are not receiving.

14. Overall, how satisfied are you with your entire experience at The Poverello Center, Inc.?

15. What could be done to stop the spread of HIV in Broward County?

